

X12N FULL SUBCOMMITTEE – FALL 2022

Tara Rose, Chair

Michelle Barry, Vice-Chair



DISCLAIMER

- This presentation is for informational purposes only
- This presentation does not represent legal advice
- This presentation contains point-in-time content and is subject to revision



X12N AGENDA

MONDAY 9/19/2022

10:00 TO 11:00 A.M. ET

- Call to Order / Introduction
- Anti-trust & Recording Policies
- Housekeeping
- X12N – Insurance Subcommittee
- Updates, Activities, and Milestones
- Standing Meeting Logistics
- Elections and Appointments
- Summary of Task & Work Group Plans
- X12N Representatives and X12 Internal Liaisons
- Recess the Session



ANTI-TRUST AND RECORDING POLICIES

- Antitrust Policy
Bylaws (CAP01), section 18.4
- Audio & Video Recordings, Photography, and Screen
Capture Policies
Meetings (CAP06), section 10



TRIBUTE TO JOHN BOCK

X12



TRIBUTE TO JOHN BOCK

Today we are saddened by the loss of a long-time X12 contributor, and we want to take a moment to remember John Bock and his numerous contributions to technical advancements in the health care industry. For more than 30 years John dedicated his time, energy, and expertise to meet the business and technology needs of the health care industry. This includes significant contributions to X12 as well as other health care organizations and associations that advocate for standards-based EDI messages that reduce costs and improve efficiency.

John was always as willing to roll up his sleeves and get to work in the background as he was to step into a front-and-center leadership role. Within X12N, he served many terms as a work group chair, task group chair, and ad hoc group chair. John also worked successfully across subcommittee lines, working with X12C, X12J, X12F, and X12M to ensure the usability and accuracy of X12's EDI Standard and implementation guides. He spoke eloquently on behalf of X12 every time he got the chance to do so because he believed in our mission and goals. John also cared about many of us personally, offering encouragement, advice, and support to ensure the professional development of his fellow X12ers and occasionally some personal advice or encouragement too.

In 2012 John was honored with X12's Earl "Buddy" Bass Achievement Award which is conferred on individuals who have considerable expertise in the implementation of X12 Standards, actively participate in the X12 development process, exhibit support for the implementation and use of X12 Standards and contribute to X12's success. That award was well-deserved and many of us joined together to thank and congratulate him that day.

Please join me in a moment of silence to acknowledge our deep respect for John and recognize how sorely he will be missed.

X12



HOUSEKEEPING

- Feel free to enter comments and questions in the “questions” section of GTW during the X12N Full Subcommittee sessions
 - Michelle or staff will respond to questions related to the GTW session or other logistics as the questions are posted
 - If time permits and the comments/questions are pertinent to the information presented in the session, I’ll entertain them at the end of the planned agenda
 - If time doesn’t permit or the comments/questions pertain to other matters, I’ll review them after the session and determine how best to respond

HOUSEKEEPING

→ Two options for tracking sessions during the Standing meeting

- *Download the full meeting schedule from the meetings page on X12.org*
- *Download the guidebook app on your phone, tablet, or desktop*

→ Guidebook

- *X12 pays by the download for this app, please download it on just one device so we can keep meeting costs down*
- *The **MySchedule** functionality is popular with X12 member representatives, be aware that it is only available via their mobile app for phones or tablets; it is not available for desktop users*
- *Guidebook is available to download until Wednesday 9/21*

X12N - INSURANCE SUBCOMMITTEE

→ *X12N Purpose and Scope (ASC90)*

- Responsible for the development and maintenance of components of the X12 EDI Standard related to the insurance industry's business activities, including Property, Casualty, Health, Life, and Annuity insurance, Reinsurance, and Pensions
- Develops and maintains interpretations, technical reports and guidelines related to its areas of responsibility

→ Officers

- Tara Rose, Chair
- Michelle Barry, Vice-chair

STEERING UPDATES

→ Room Block

- *Please reach out to support@x12.org, meetings@x12.org, or go to the registration desk if you booked the hotel through your company or another entity*



ACTIVITIES & MILESTONES

- X12N Constitution (ASC91) Updates
 - *Changes are being drafted and will be available for subcommittee consideration in the near future*
- X12N Subcommittee Reorganization (ASC92)
 - *Reorganization review – Full N on Wednesday 9/21*
- Established the Harmonization Task Group (TGH)
 - *The ad hoc Harmonization Group was converted to a permanent task group*
 - *Consistency & Harmonization Policies and Procedures (ASC96) sent for P&P approval*
- Continuing to work with other health care SDOs

ACTIVITIES & MILESTONES

- MR Coordinator (MRC)
- Welcome Deb McCachern
- Appointed Fall 2022 through Fall 2024
- Email X12N-MRC@X12.org

ACTIVITIES & MILESTONES

- MR244 – HI Repeating Composite
 - First ad hoc comprised of applicable SMEs
 - We used this MR to prove out the PD tasks
 - The SMEs will socialize the IA during their meetings at standing this week
 - The MR will go out for a subcommittee comment period starting 10/10
 - All X12N constituents will have the opportunity to comment during the comment period

ACTIVITIES AND MILESTONES

→ Fall 2022 Special MR Process Schedule

- Important Dates

MR Milestones	Date
Review and Updated IAs from the 9/13-9/19 subcommittee comment period due	9/22
First Fall 2022 Subcommittee Ballot	10/3
Next Subcommittee Comment Period	10/10-10/17
Review and Updated IAs from the 10/10-10/17 subcommittee comment period due	10/24
Second Fall 2022 Subcommittee Ballot	10/27

→ Full Schedule



Fall Special MR
Process Schedule

STANDING MEETING LOGISTICS

→ Maintenance Requests

- Return IAs and reviewed/updated IAs from the 9/13-9/19 comment period as you complete them to the following while copying the X12N Chair:

MRC, Deb McCachern

TAS Rep, LuAnn Hetherington

- The comment period is open until 11:59 PM ET today

→ Task and work group report outs

- Due Wednesday, 9/21, by 5PM ET



X12N OFFICER ELECTIONS

→ The following candidates are running unopposed

Task Group	Work Group	Elected Chair/Co-Chair	Term
TGA	WG1 – Regulatory/Advisory Collaboration	Mike Denison	Fall 2022-Fall 2024
TGB	WG3 – Payment Information	Meg Kutz	Fall 2022-Fall 2024
TGB	WG15 – Provider Information	Eric Kirnbauer	Fall 2022-Fall 2024

→ Barring objection, we will elect these candidates via unanimous consent action

- If you are an X12N voting constituent and you disagree with this consent action, please object by one of the following manner:

If you are in person, raise your hand and state the voting constituent company you represent

If you are virtual, enter your objection into the **Questions** box now so it can be noted

X12N APPOINTMENTS FALL 2022

Liaison/Representative	Appointee	Appointed Term
X12N Secretary	Gail Kocher	Fall 2022-Fall 2024
TAS Primary Representative	LuAnn Hetherington	Fall 2022-Fall 2024
TAS Alternate Representative	Joel Prater	Fall 2022-Fall 2024

X12N SUBORDINATE GROUP PLANS - TGA

Subordinate Group	Chair/Co-chairs	Term Ends	Standing Meeting Plan
Program Management Task Group	Deborah McCachern	• Winter 2024	
WG1 – Regulatory Advisory/Collaboration	Mike Denison	• Fall 2022	<ul style="list-style-type: none"> • RFI: AEOB and GFE • NCVHS Subcommittee on Standards Recommendation Letter • NDC Proposed Rule • OMB Regulatory Review – Attachments • NCVHS Listening Session
WG2 – Change Management	Open		• Not meeting
WG3 – Documentation Management	Sandra Jamison	• Summer 2023	• Documentation review
WG4 – Procedural Review and Education	Deb Conklin	• Summer 2023	• Not meeting

X12N SUBORDINATE GROUP PLANS - TGB

Subordinate Group	Chair/Co-chairs	Term Ends	Standing Meeting Plan
Business Task Group	Pam Grosze	<ul style="list-style-type: none"> • Winter 2024 	<ul style="list-style-type: none"> • Meeting 9/20 at 12PM
WG1 - Benefit Information	Donna Campbell Evert Ford	<ul style="list-style-type: none"> • Summer 2023 • Winter 2024 	<ul style="list-style-type: none"> • F code MR • 271 Differences Report • IA Reviews • RFIs
WG2 - Billing, Encounter, & Claim Attachment	Lynn Chapple James Mosteller Stanley Nachimson	<ul style="list-style-type: none"> • Winter 2023 • Summer 2023 • Summer 2023 	<ul style="list-style-type: none"> • MR244 Review • MR work • RFIs
WG3 - Payment Information	Meg Kutz Pat Wijtyk	<ul style="list-style-type: none"> • Fall 2022 • Winter 2024 	<ul style="list-style-type: none"> • CMG03 meeting review • CARC/RARC mapping updates • RFIs • Request/Response Use Case • 8020 examples

X12N SUBORDINATE GROUP PLANS - TGB

Subordinate Group	Chair/Co-chairs	Term Ends	Standing Meeting Plan
WG5 - Claim Status & Claim Acknowledgments	Cindy Monarch	<ul style="list-style-type: none"> • Summer 2023 	<ul style="list-style-type: none"> • 277CA X330 page turner • 277CA X330 & 276/277 X329 examples • MR work
WG7 - P&C Policy Administration	Kellie White Sue MacKenzie	<ul style="list-style-type: none"> • Winter 2023 • Summer 2023 	<ul style="list-style-type: none"> • Auto and Mortgage Questions • REF Segment Update • MRs for Mortgage 811/820 & 266/824 • Additional MR work
WG10 - Services Review	Bruce Bellefeuille LuAnn Hetherington Megan Soccorso	<ul style="list-style-type: none"> • Summer 2023 • Summer 2023 • Winter 2023 	<ul style="list-style-type: none"> • MR work; 132, 165, 168, 177, 179, • Additional MR work
WG15 - Provider	Eric Kirnbauer Jeff Jennings	<ul style="list-style-type: none"> • Fall 2022 • Fall 2023 	<ul style="list-style-type: none"> • MR109 • Additional MR work



X12N SUBORDINATE GROUP PLANS - TGB

Subordinate Group	Chair/Co-chairs	Term Ends	Standing Meeting Plan
WG16 - Enrollment	Tina Martinez Bill Gustavson	<ul style="list-style-type: none">• Winter 2023• Summer 2023	<ul style="list-style-type: none">• MR work• RFIs• 8020 examples
WG22 - Health Care Data Reporting	Christopher Gracon Open	<ul style="list-style-type: none">• Fall 2023	<ul style="list-style-type: none">• MR115• MR225• Create MRs based om future changes

X12N SUBORDINATE GROUP PLANS - TGC

Subordinate Group	Chair/Co-chairs	Term Ends	Standing Meeting Plan
Technical	Joel Prater	<ul style="list-style-type: none">Fall 2022	
WG2 – Request for Interpretation (RFI)	Kellene Parthemore Jo Steinert	<ul style="list-style-type: none">Winter 2023Winter 2024	<ul style="list-style-type: none">Not meeting
WG3 – Solution Development			<ul style="list-style-type: none">Not meeting
WG4 – Technical Design			
WG7 – EDI Acknowledgments	Convener: Joel Prater		

X12N SUBORDINATE GROUP PLANS – TGH

Subordinate Group	Chair/Co-chairs	Appointed Term	Standing Meeting Plan
Harmonization	Pat Wijtyk	<ul style="list-style-type: none">• Summer 2023	<ul style="list-style-type: none">• MR work• Segment models• Harmonization assigned tasks

X12N REPRESENTATIVES

- X12 requires subcommittees to maintain certain representatives to the subcommittee's interests
- PRB Representative – Stacey Barber - Appointed through Summer 2023 (Alternate – Christopher Gracon)
 - TAS Representative – LuAnn Hetherington - Appointed through Fall 2022 (Alternate – Joel Prater)

X12N INTERNAL LIAISONS

→ Internal Liaison: An individual appointed to coordinate between two X12 groups

- X12C Liaison – Stacey Barber
(Appointed through Summer 2023)
- X12F Liaison – Pam Grosze
(Appointed through Winter 2023)
- X12M Liaison – Merri-Lee Stine
(Appointed through Winter 2023)

X12 FORMAL LIAISONS

- Formal Liaison: An individual appointed by the X12 Board to represent X12's interests to another organization as defined in a formal agreement between the two organizations
- X12 Formal Liaisons of interest to X12N
 - CAQH CORE – Michelle Barry
 - HL7 – Mary Lynn Bushman
 - IAIABC – Sherry Wilson
 - NCPDP– Mary Lynam
 - NDEDIC – Tom Mort
 - WEDI – Cathy Sheppard

STAY CONNECTED

→ Learn more at [X12.org](https://x12.org)

→ Stay informed by following X12



@x12standards on Twitter



#X12 on LinkedIn



WRAP-UP

- Post questions, suggestions, or feedback in the GTW questions section or use the online form at X12.org/feedback
- Next X12N Full Subcommittee meeting – Wednesday 9/21

X12N FULL SUBCOMMITTEE - FALL 2022

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X12N AGENDA

WEDNESDAY 9/21

10:00 TO 11:00 A.M. ET

- Reconvene
- Election Update
- General Session Updates
- X12N New Organizational Structure
- Updates on Meeting Logistics and Reminders
- Recess the Session



X12N ELECTION UPDATE

→ Election Update

Task Group	Work Group	Elected Chair/Co-Chair	Term
TGA	WG3 – Documentation Management	Nancy Senato	Fall 2022-Fall 2024

Barring objection, we will elect these candidates via unanimous consent action

If you are an X12N voting constituent and you disagree with this consent action, please object by one of the following manner:

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X12 - GENERAL SESSION UPDATES

- General Session Slides are posted on the members page of x12.org
- 240 attendees registered for the Standing Meeting, 81 for onsite participation
- Licensing Update
 - *Currently, in discussion with approximately 100 entities regarding licensing*
 - *To date we have agreements in place with:*
 - ~ 70 Commercial Use Licensing Partners
 - ~ 90 Internal Use Licensing Partners
 - ~ 100 Developer Licensees ~ 1,500 Glass and User Licensees
- Tool enhancements
 - *Difference Reports to support the HIPAA recommendations*
 - *MR 008030+ X12 EDI Standard Content Approved but Not Published*
 - *Info Center*

X12 - GENERAL SESSION UPDATES

→ Annual Awards

- *Information about X12's annual awards is available at x12.org/about/awards*
- *X12 awards are presented at the Winter standing meeting*
- *Nominations are open now for the Winter 2023 awards, the online form is available at the link included above*

X12 – GENERAL SESSION UPDATES

→ In the Spotlight – Wordbook

- *Consistent vocabulary facilitates effective and efficient communication within and between organizations*
- *The term “lingo” references X12’s official vocabulary, used in X12 work products and discussions*

Includes individual words, stand-alone phrases and related sets of words and phrases that need to be understood in context with each other

- The lingo is maintained in an extensive repository, along with definitions and other attributes
- The lingo repository is known as the Wordbook
- Access the Wordbook on the Reference Page
 - *Check out the Word of the Day feature*
 - *Use your X12/ID to access the Wordbook*
- Organizational Lingo (CAP15) defines X12’s related policies

X12



ASC – GENERAL SESSION

- MR and CMR Requests
 - *38 MRs completed/130 MRs in process*
 - *24 CMRs completed/2 CMRs in queue*
- RFIs
 - *Informal: 11 closed/29 in queue*
 - *Formal: 2 closed/0 in queue*
 - *Cancelled or W/D: 17*
- Recommendations
 - *X12 submitted the first set of recommendations to NCVHS in early June*
 - *Submission of the second set of recommendations is imminent*
 - *An informational web page containing more details is available at x12.org/news-and-events/x12-*

ASC – GENERAL SESSION

→ Recommendations

- *X12 submitted the first set of recommendations to NCVHS in early June*
- *Submission of the second set of recommendations is imminent*
- *An informational web page containing more details is available at x12.org/news-and-events/x12-recommendations-to-ncvhs*

ASC – GENERAL SESSION

→ ARC and MR Processing

- *ARC is opening new doors for X12 as external organizations see that we are operating on a predictable schedule as we promised we would*
- *ARC continues to mature based on lessons we are learning with each release and feedback from implementers*
- *Members and external organizations are seeing the benefits of processing enhancements in smaller increments to make them available in a timelier fashion*
- *The MR process continues to mature based on lessons we are learning with each iteration*

ASC – GENERAL SESSION

→ ARC and MR Processing

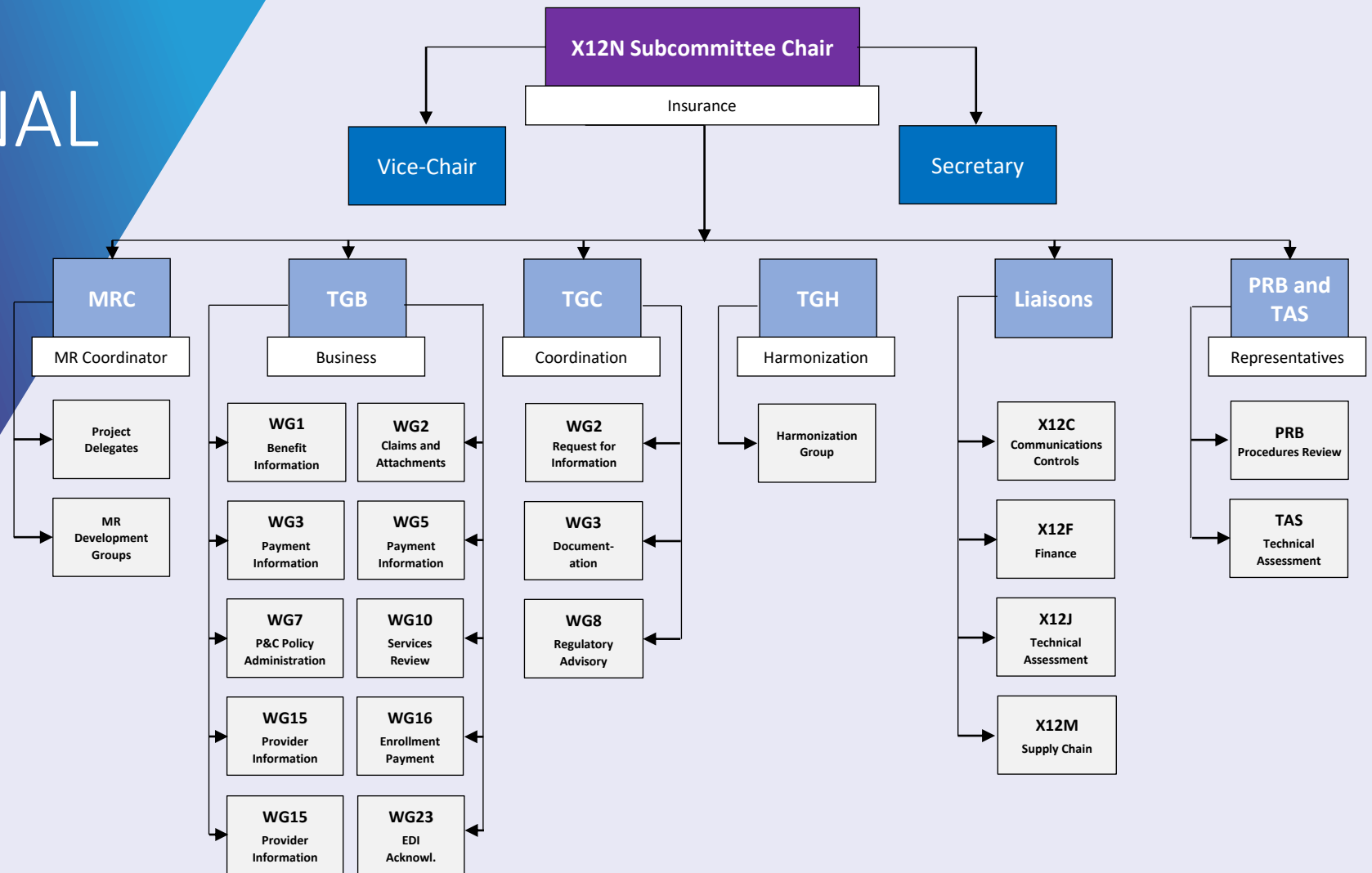
- *Next Steps*

Publishing an annual schedule of milestones

Enhancements to the data collected as MR solutions are finalized which will support more automated difference reporting

Enhancements that will help X12 member representatives keep track of active MRs that are related or that intersect with other active MRs

X12N ORGANIZATIONAL STRUCTURE



STANDING MEETING LOGISTICS AND REMINDERS

The logo for X12, featuring the text "X12" in a bold, sans-serif font. The "X" is a large, stylized letter, and "12" is smaller and positioned to its right. The logo is set against a dark purple background.

→ Maintenance Requests

- Return IAs and reviewed/updated IAs from the 9/13-9/19 comment period as you complete them to the following while copying the X12N Chair:

MRC, Deb McCachern

TAS Rep, LuAnn Hetherington

- *Important Dates – Fall MR Schedule*

MR Milestones	Date
Review and Updated IAs from the 9/13-9/19 subcommittee comment period due	9/22
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Next Subcommittee Comment Period	10/10-10/17
Review and Updated IAs from the 10/10-10/17 subcommittee comment period due	10/24
Second Fall 2022 Subcommittee Ballot	10/27

→ Task and work group report outs

- *Due Wednesday, 9/21, by 5PM ET*

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WRAP-UP

- Post questions, suggestions, or feedback in the GTW questions section or use the online form at [X12.org/feedback](https://x12.org/feedback)
- Next X12N Full Subcommittee meeting – Thursday 9/22 at 1 PM ET

X12N FULL SUBCOMMITTEE - FALL 2022

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X12N AGENDA

THURSDAY 9/22

1:00 TO 1:30 P.M. ET

- Reconvene
- Election Update
- Summary of Task & Work Group Activities
- MR Updates and Reminders
- Reminders
- Winter 2023 Elections
- Wrap-up
- Adjourn the Session



X12N ELECTION UPDATE

→ Election Update

Task Group	Work Group	Elected Chair/Co-Chair	Term
TGA	WG3 – Documentation Management	Nancy Senato	Fall 2022-Fall 2024

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X12N SUBORDINATE GROUP - TGA

Work Group	Interim Meetings	Summary
WG1 - Regulatory Advisory/Collaboration	Third Wednesday each month 4:00 - 5:00 p.m. Eastern	<ul style="list-style-type: none">Shared current federal regulatory activity (No Surprises Act, Attachments, NDC, CMS Programs) and NCVHS updates
WG2 – Change Management	Scheduled as needed	<ul style="list-style-type: none">Did not meet
WG3 - Documentation Management	Second Wednesday each month 3:00 - 4:00 p.m. Eastern	<ul style="list-style-type: none">Did not meet
WG4 – Procedural Review and Education	TBD with appropriate notification to constituents	<ul style="list-style-type: none">Did not meet

X12N SUBORDINATE GROUP - TGB

Work Group	Interim Meetings	Summary
WG1 - Benefit Information	Every Week: Monday 2:00-5:00 p.m. ET Tuesday 3:30 – 5:00 p.m. ET	<ul style="list-style-type: none">Continued working on the Differences Report for the 271Reviewed and addressed comments on MR 4
WG2 - Billing, Encounter, & Claim Attachment	Second and fourth Thursdays 1:00 – 2:30 p.m. ET	<ul style="list-style-type: none">Completed RFI 2581Processed MRs, completing 220, 221, 222, 223, 233, 234, 237, 241)Discussed attachments
WG3 -Payment Information	Second and fourth Wednesdays 3:00 – 4:00 p.m. ET	<ul style="list-style-type: none">Reviewed CMG03 CARC submissionsDrafted responses to multiple RFIsDiscussed use case for request for missing 835 and responseDiscussed needed updates to the Claim Adjustment Group Codes external listDiscussed use case non-claim based payment reporting via 835Built out examples for bundling in the 835

X12N SUBORDINATE GROUP - TGB

Work Group	Interim Meetings	Summary
WG5 - Claim Status & Claim Acknowledgments	Second and Fourth Tuesdays 1:00 – 2:30 p.m. ET	<ul style="list-style-type: none"> Completed page-turning review comparing 005010 to 008020 277CA X330 Started review of 008020 277CA examples Reviewed and approved MR 192
WG7 - P&C Policy Administration	TBD with appropriate notification to constituents	<ul style="list-style-type: none"> Discussed state reporting for auto Discussed plan to update Mortgage 811/820, Auto 811/820, Mortgage 266/824, Auto 266/824 and Commercial 811/820 implementation guides to X12 standard
WG10 – Services Review	Second and fourth Fridays 1:00 – 2:30 p.m. ET	<ul style="list-style-type: none"> Created MR documentation/tracking tool for ongoing work Submitted >30 MRs from page turning exercise (X327/X328) Provided feedback from comments for MRs 169, 182 Reviewed and responded to IA for MRs 165, 168, 177, 179, 244

X12N SUBORDINATE GROUP - TGB

Work Group	Interim Meetings	Summary
WG15 – Provider Information	Wednesdays every other week 1:00 – 2:00 ET	<ul style="list-style-type: none">• Parsed MR109 into smaller MRs• Determined for each entry in MR109 whether a MR is needed
WG16 - Enrollment	Second Tuesday every month 4:30 - 5:30 p.m. ET	<ul style="list-style-type: none">• Finalized responses to RFlsv2585 and 2586• Reviewed MR 244 IA for X346• Entered MR for DE 1270 for X346• Created 008020 Examples for X333
WG22 - Health Care Data Reporting	First and third Fridays 11:00 a.m. - 12:30 p.m. ET	<ul style="list-style-type: none">• Reviewed and approved MRs 115, 225, 226, 227• Reviewed potential changes to submit as MRs

X12N SUBORDINATE GROUP - TGC

Work Group	Interim Meetings	Summary
WG2 – Request for Interpretations	Does not hold interim meetings	<ul style="list-style-type: none">• Did not meet
WG3 - Solution Development	TBD with appropriate notification to constituents	<ul style="list-style-type: none">• Did not meet
WG4 - Technical Design	TBD with appropriate notification to constituents	
WG7 - EDI Acknowledgments	TBD with appropriate notification to constituents	

X12N SUBORDINATE GROUP – TGH

Work Group	Interim Meetings	Summary
Harmonization Task Group	Every week: Wednesdays 11:00 a.m.– 12:00 p.m. ET	<ul style="list-style-type: none">• Discussed process for MRs assigned to TGH• Reviewed PER segment model and approved select changes to TR3 to meet the model• Reviewed suggestion to continue harmonization effort across the TR3s



X12N LIAISONS & REPRESENTATIVES

Liaison/Representative	Summary
X12J (TAS): LuAnn Hetherington	
X12C: Stacey Barber	<ul style="list-style-type: none">Initial discussions related to JSON
PRB: Stacey Barber	<ul style="list-style-type: none">Meets next Wed



MAINTENANCE REQUEST LOGISTICS AND REMINDERS

→ Maintenance Requests

- *Return IAs as you complete them to the MRC, LuAnn Hetherington, and X12N Chair*
- *Important Dates – Fall MR Schedule*

MR Milestones	Date
Review and Updated IAs from the 9/13-9/19 subcommittee comment period due	9/22 – TODAY!!
First Fall 2022 Subcommittee Ballot	10/3
Next Subcommittee Comment Period	10/10-10/17
Review and Updated IAs from the 10/10-10/17 subcommittee comment period due	10/24
Second Fall 2022 Subcommittee Ballot	10/27

REMINDERS

→ Workgroup Minutes Due

- *Draft – Monday, 10/3/2022*
- *Workgroup 7-day review for approval – 10/4-10/10*
- *Approved/Final – Monday, 10/17/2022*

→ Annual Award Nominations

- *Nominations are open at www.x12.org/about/awards*
- *X12 awards will be presented at the Winter 2023 standing meeting*

ELECTIONS WINTER 2023

Subcommittee/Work Group	Position	Term
X12N	Chair	Winter 2023-Winter 2025
X12N	Vice-Chair	Winter 2023-Winter 2025
TGB/WG2	Co-Chair	Winter 2023-Winter 2025
TGB/WG7	Co-Chair	Winter 2023-Winter 2025
TGB/WG10	Co-Chair	Winter 2023-Winter 2025
TGB/WG16	Co-Chair	Winter 2023-Winter 2025
TGC/WG2	Co-Chair	Winter 2023-Winter 2025

APPOINTMENTS WINTER 2023

Liaison/Representative	Appointed Term
X12F Liaison	Winter 2023-Winter 2025
X12M Liaison	Winter 2023-Winter 2025



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WRAP-UP

- Thanks for Collaborating with us
- Post questions, suggestions, or feedback via the online form at [X12.org/feedback](https://x12.org/feedback)