

A stage spotlight is positioned in the upper left corner, casting a bright, circular beam of light onto a dark surface below. The beam transitions from a deep purple at the source to a bright white and blue at the focal point. The text "IN THE SPOTLIGHT" is centered within the beam in a white, sans-serif font.

IN THE SPOTLIGHT

- In the Spotlight materials are initially presented at an X12 corporate meeting, also known as a General Session
- Each presentation covers one topic, generally at a high-level
- These “quick hits” highlight new features and functions or to remind the audience of things they may have forgotten over time
- X12 welcomes suggestions for Spotlight topics
  - Submit suggestions on X12’s online feedback form at [x12.org/feedback](https://x12.org/feedback)



IN THE SPOTLIGHT

# LISTENING SESSIONS

- X12 leaders want to hear directly from member representatives
- Not a question-and-answer forum
  - The focus is on *listening* to the feedback, suggestions, and criticisms
  - X12 leaders will respond at a later time



IN THE SPOTLIGHT

# LISTENING SESSIONS

- An opportunity to weigh in with input, feedback, or suggestions
- A safe environment
- No feedback too minor, no suggestion too off-the-wall
- Criticism and support are equally welcome



IN THE SPOTLIGHT

# LISTENING SESSIONS

- Can be held at several organizational levels
  - Board listening session
  - Committee Officer listening session (ASC, RSC)
  - Subcommittee Officer listening session
- Topics must first be addressed to the appropriate leadership level
- Topics not resolved at one level may be escalated to the next level



IN THE SPOTLIGHT

# LISTENING SESSIONS

→ Board listening sessions are for items related to the following:

- X12's overall operations and governance
- X12's strategic initiatives
- Meeting planning or logistics
- External communication or alliances
- Items impacting both the ASC and RSC committees
- Items escalated from the committee level



IN THE SPOTLIGHT

# LISTENING SESSIONS

→ Committee listening sessions are for items related to the following:

- The committee's operations or governance
- The committee's standards development activities and other product maintenance
- Items impacting more than one of the committee's subcommittees
- Items escalated from the subcommittee level



IN THE SPOTLIGHT

# LISTENING SESSIONS

→ Subcommittee listening sessions are for items related to the following:

- The subcommittee's structure, operations, governance, or processes
- The subcommittee's timelines, standards development activities, and other product maintenance
- The activities of the subcommittee's subordinate groups





IN THE SPOTLIGHT

# SUMMARY

- Listening sessions are open to all X12 member representatives
- Your input matters
- Feedback, suggestions, and criticisms shared during listening sessions are carefully considered and inform leadership decisions at all X12's organizational levels



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X12

