IN THE SPOTLIGHT
→ In the Spotlight materials are initially presented at an X12 corporate meeting, also known as a General Session

→ Each presentation covers one topic, generally at a high-level

→ These “quick hits” highlight new features and functions or to remind the audience of things they may have forgotten over time

→ X12 welcomes suggestions for Spotlight topics
  - Submit suggestions on X12’s online feedback form at x12.org/feedback
IN THE SPOTLIGHT

LISTENING SESSIONS

→ X12 leaders want to hear directly from member representatives

→ Not a question-and-answer forum

• The focus is on *listening* to the feedback, suggestions, and criticisms

• X12 leaders will respond at a later time
IN THE SPOTLIGHT

LISTENING SESSIONS

→ An opportunity to weigh in with input, feedback, or suggestions

→ A safe environment

→ No feedback too minor, no suggestion too off-the-wall

→ Criticism and support are equally welcome
IN THE SPOTLIGHT

LISTENING SESSIONS

→ Can be held at several organizational levels
- Board listening session
- Committee Officer listening session (ASC, RSC)
- Subcommittee Officer listening session

→ Topics must first be addressed to the appropriate leadership level

→ Topics not resolved at one level may be escalated to the next level
IN THE SPOTLIGHT

LISTENING SESSIONS

→ Board listening sessions are for items related to the following:
  • X12’s overall operations and governance
  • X12’s strategic initiatives
  • Meeting planning or logistics
  • External communication or alliances
  • Items impacting both the ASC and RSC committees
  • Items escalated from the committee level
→ Committee listening sessions are for items related to the following:
- The committee’s operations or governance
- The committee’s standards development activities and other product maintenance
- Items impacting more than one of the committee’s subcommittees
- Items escalated from the subcommittee level
Subcommittee listening sessions are for items related to the following:

- The subcommittee’s structure, operations, governance, or processes
- The subcommittee’s timelines, standards development activities, and other product maintenance
- The activities of the subcommittee’s subordinate groups
IN THE SPOTLIGHT

SUMMARY

→ Listening sessions are open to all X12 member representatives
→ Your input matters
→ Feedback, suggestions, and criticisms shared during listening sessions are carefully considered and inform leadership decisions at all X12’s organizational levels
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